Ahsay Offsite Backup Server v4.4

Administrator's Guide

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1 Overview

1.1 Benefits

- Daily backup your files, Microsoft SQL Server 7.0 / 2000 and Oracle 8i / 9i, Lotus Domino/Notes 5.0 or above, Microsoft Exchange Server 2000/2003
- Fully automated. No administration required.
- Send business data offsite to a secure data center
- Protect business data against natural disasters, e.g. fire, flood as well as terrorist attacks.
- Save you time and money
- Easy to deploy and maintain

1.2 Features

- Offsite backup your files, Microsoft SQL Server, Oracle 8i/9i, Lotus Domino/Notes and Microsoft Exchange Server (support both full / incremental backup)
- Easy to use web interface
- Customizable backup schedule allows backup to be scheduled at any time
- Compress and encrypt data automatically before sending them to the server (server stores only encrypted data)
- Increment backup strategy ensures that only new or updated files are sent to backup server
- Access backup data anytime, anywhere by using a browser
- Comprehensive backup report lists all files backed up. Backup report will be delivered to user automatically via email when each backup job completed.
- Backup data are CRC validated before they are stored on server.
- Customizable data retention policy allows user to access files even when they have been deleted.
- Select files to be backed up easily by using backup filter, e.g. selecting all *.doc and *.xls in your computer in a single operation
- Run any custom OS commands before/after a backup job.
- Run on Windows, MAC OS X, Linux, Sun Solaris and all other platforms supporting a Jave2 Runtime Environment 1.4.1.
- LiveUpdate allows patches to be deployed to hundreds of clients easily

1.3 Security

- Point-to-point SSL communication between server and client
- Support HTTP/HTTPS Proxy and Socks v4/v5 firewall
- Data are 128-bit encrypted when stored on backup server
- Choice of different encryption algorithms, e.g. Twofish, Triple DES, Advanced Encryption Standard (AES)
- Choice of different encryption modes, e.g. Electronic Cook Book (ECB) and Cipher Block Chaining (CBC)
- An random initializing vector, salt and iteration count will be generated by the software automatically for each file when encrypting your data
- Each backup user can restrict online access to his files to his pre-defined list of IP addresses

1.4 System Requirements

Server Software

OS: Windows NT/2000/XP/2003, Redhat Linux 6.x or above *, and all other platforms supporting Java2 SDK 1.3.1, Standard Edition. Memory: 256MB Disk Space: 180MB Network Protocol: TCP/IP (http/https)

<u>Note</u>: Standard C++ libraries for backwards compatibility compiler (compat-libstdc++-x.xy.y.y.y.i386.rpm) must be installed if you are not using a Linux 2.2 kernel. These libraries are required to run all Java applications.

Client Software

OS: Windows 95/98/ME/NT/2000/XP/2003, Redhat Linux 6.0 or above, Solaris 2.5 or above, Mac OS X, and all other platforms supporting Java2 JRE 1.3.1, Standard Edition. Memory: 128MB Disk Space: 30MB Network Protocol: TCP/IP (http/https)

<u>Note</u>: Standard C++ libraries for backwards compatibility compiler (compat-libstdc++-x.xy.y.y.y.i386.rpm) must be installed if you are not using a Linux 2.2 kernel. These libraries are required to run all Java applications.

2 Installation

This chapter describes how to install/uninstall Ahsay Offsite Backup Server onto/from your computer and how to startup/shutdown the Ahsay Offsite Backup Server software installed on your computer.

2.1 Prerequisite

TCP/IP Port 80 and 443 must be free. If you have installed and started an Internet Information Server (IIS) or other services using these ports on this computer, please stop it before you proceed to the next steps.

If you need to use TCP/IP Port 80 or Port 443 for your web application on the same computer, please stop your web listener during the installation of Ahsay Offsite Backup Server. You can then follow the instructions outlined in the <u>Listening to non-standard TCP/IP port</u> section to configure Ahsay Offsite Backup Server to provide backup services on other port number. You can also configure Ahsay Offsite Backup Server to listen to only a single IP address (when you have more than one IP address within your system) by following the instructions outlined in the <u>Listening to a single IP address</u> section.

2.2 Install Software

To install Ahsay Offsite Backup Server onto your computer, please do the followings:

<u>On Windows</u>

- i. Logon as [administrator] to Windows
- ii. Run the installation wizard

You can run the installation wizard by:

- a. Inserting the Ahsay Offsite Backup Software CD into your CD-ROM
- b. Downloading the software from <u>http://www.ahsay.com/en/software/offsite-backup-software-trial.htm</u>
- iii. Follow the instructions on the installation wizard to complete installation
- iv. Installation completed

After installation, you should see the Ahsay Offsite Backup Server Administration Page.

<u>On Linux</u>

- i. Logon as [root]
- ii. Define the directory you would like to install the software and set the OBS_HOME and APP_HOME environment variables

For example: if you want to install the software to '/usr/local/obs', just do the following:

[root]# export OBS_HOME=/usr/local/obs
[root]# export APP_HOME=\$OBS_HOME/conf/localhost

You are advised to set both environment variables above in the root profile by adding the commands above to ~/.bash_profile. This way, you will not be required to set the environment variables again when you want to startup and shutdown Ahsay Offsite Backup Server in the future.

iii. Obtain the installation file

You can obtain the installation file (obs-linux.tar.gz) from:

- a. the [linux] directory under the root directory of Ahsay Offsite Backup Server $\ensuremath{\texttt{CD}}$
- b. <u>http://www.ahsay.com/en/software/offsite-backup-software-trial.htm</u>
- iv. Install the software

Copy the installation file, obs-linux.tar.gz, to the parent directory of OBS_HOME and untar it.

[root]# cp obs-linux.tar.gz \$OBS_HOME/.. [root]# cd \$OBS_HOME/.. [root]# tar xvfz obs-linux.tar.gz

v. You can now start Ahsay Offsite Backup Server by running:

[root]# sh \$APP_HOME/bin/startup.sh

vi. Installation completed

Point your browser to http://localhost/. You should see the Ahsay Offsite Backup Server Administration Page.

2.3 Startup/Shutdown

To startup/shutdown Ahsay Offsite Backup Server, please do the followings:

On Windows

- i. Logon as [administrator] to Windows
- ii. Select the service [Ahsay Offsite Backup Server] from either:
 - a. (For Windows NT) [Control Panel] -> [Services]
 - b. (For Windows 2000/2003) [Control Panel] -> [Administrative Tools] -> [Services]

- c. (For Windows XP) [Control Panel] -> [Performance and Maintenance] -> [Administrative Tools] -> [Services]
- iii. Startup/Shudown
 - a. To startup Ahsay Offsite Backup Server, press the [Start] button
 - b. To shutdown Ahsay Offsite Backup Server, press the [Stop] button

<u>On Linux</u>

- i. Logon as [root] to linux
- ii. Please make sure both OBS_HOME and APP_HOME environment variables are set correctly
- iii. Startup/Shudown Ahsay Offsite Backup Server
 - c. To startup Ahsay Offsite Backup Server, run [root]# sh \$APP_HOME/bin/startup.sh
 - a. To shutdown Ahsay Offsite Backup Server, run [root]# sh \$APP_HOME/bin/shutdown.sh

2.4 Uninstall Software

Please follow the following instructions to remove Ahsay Offsite Backup Server from your computer:

On Windows

- i. Logon as [administrator] to windows
- ii. From [Control Panel] -> [Add or Remove Program]
- iii. Select [Ahsay Offsite Backup Server]
- iv. Press the [Change / Remove] button
- v. Press the [Uninstall] on the uninstall dialog
- vi. Remove the directory [C:\Program Files\Ahsay Offsite Backup Server] manually

<u>On Linux</u>

- i. Logon as [root] to linux
- ii. Please make sure both OBS_HOME and APP_HOME environment variables are set correctly

iii. Shutdown Ahsay Offsite Backup Server

[root]# sh \$APP_HOME/bin/shutdown.sh

iv. Delete all files

[root]# rm -rf \$OBS_HOME

- v. Remove all user files manually if they are not stored under OBS_HOME
- vi. Remove both OBS_HOME and APP_HOME environment variables from ${\sim}/.bash_profile$

3 Quick Start

This chapter describes the minimum steps required to start using Ahsay Offsite Backup Server. Please consult the information in the following chapters for a complete reference to all features available in Ahsay Offsite Backup Server.

3.1 Getting started

To setup your Ahsay Offsite Backup Server, please do the followings:

- i. Point your browser to http://your-server/.
- ii. Logon to [Backup System Administration Logon]

The default username and password is "system" and "system" respectively.

🖉 Online Backup Management Console - Mic	rosoft Internet Explorer			
	<u>Admin Guide</u> English Fraçais (繁體) 简体			
Administrator Login <u>User Login</u>				
What you can do:	Administrator Login			
Manage System • Define system setting	Login Name:			
 Customized system jobs 	Password:			
 Update license information 	Login			
Manage User • Add/Remove backup accounts • Update users' backup setting • Set online file restoration IP restrictions Review logs • Review system logs • Review backup activities • Review backup errors	 Troubleshooting: Check to see if your CAPS LOCK is on. Both the login name and password are case sensitive. Please check to see if your system clock is correct. Cookies may not work correctly if your system clock is incorrect. 			
	Powered by Ahsay Offsite Backup Server v4.2 Copyright (c) All Rights Reserved.			
2) 完成				

iii. Setup backup server



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Online Dackup Man	ageme	nt Console - Microsoft	Internet Explorer			
anage System	Man	age Log <u>Manage l</u>	Jser	Admin G	<u>uide</u> (<mark>English</mark>) Franc	漓 繁體 简体
erver Configura	ntion	<u>Routine Job</u> <u>Sof</u>	tware License			Logou
System Setting	1					
Login Name	syste	em.		_		
Password	****	en e				
Host Name	back	up.your-company.c	om			
System Home	/bad	kup/system				
User Homes	1.	/backup/user				
	New					
Email System 9	ettin	ig				
SMTP Server	1.	smtp.your-compan	y.com			
	New					
Report Sender		Name	Email		_	
		Backup Manager	report@your-company.co	m		
Administrative		Name	Email		_	
Contact	1.	Administrator	admin@your-company.co	om		
	2.	Operator	oper@your-company.con	n		
	New					
			Po	wered by /	Ahsay Offsite Ba Copyright (c) All F	kup Server v4. lights Reserved
					<u></u>	

Prior to using Ahsay Offsite Backup Server to backup your users' data, please do the followings:

a. Set your hostname

Enter a resolvable hostname of your backup server (e.g. backup.yourcompany.com) into the [Host Name] text field. Although you can supply an IP address here, it is preferable to use a host name instead.

b. Set the [User Homes] directory

[User Homes] refers to directories where Ahsay Offsite Backup Server stores the backup files and backup log for all its users. You should set [User Homes] to directories where there are lots of free spaces.

c. Set your SMTP Server

Enter a resolvable hostname (or an IP address) of your SMTP server into the [SMTP Server] text field

- d. Press the [Update] button
- e. Enter your license key (Evaluating users can skip this step)

Enter the licensing information printed on [End User License Agreement] printout into the text field provided in the [Manage System] -> [Software License] panel. Please note that both [Licensee Name] and [License Key] are case sensitive.

iv. Add Backup User

You need to have add a backup user to the system before you can start backing up data to Ahsay Offsite Backup Server. To add a backup user to the system, please do the followings:

- a. Click the [Manage User] link available at the top menu
- b. Enter the user information for the new user account into the form provided

🛢 Online Backup Manag	ement Console - Microsoft Internet Explorer	
Manage System <u>Ma</u>	nage Log Manage User	<u>Admin Guide</u> English Français (繁體) 简体)
Add User <u>List Use</u> r		Logout
		· · · · · · · · · · · · · · · · · · ·
User Setting		
Login Name	:	
Password	:	
Alias	:	
Time Zone	: GMT+08:00 💌	
Language	English	
Account Type	: Trial User 💌	
Email	:	
Backup Setting		
User Home	: /UserHome	
	Where backup files for this user are Please use the Manage System -> S directory to the list above.	to be stored on this server. erver Configuration page to add another
Backup Quota	: 50.0 © MBytes C	GBytes
		Add Cancel
		Powered by Ahsay Offsite Backup Server v4.2 Copyright (c) All Rights Reserved.
完成		

Кеу	Description
Login Name	Login Name of the new account
Password	Password of the new account
Alias	Another name of the new account
Time zone	Time zone of the new account
Language	Preferred language for email report of the new account
Account Type	Trial User – Account of this type will be deleted from the
	system after an inactivity period of 30 days
	Paid User - Account of this type will stay within the system
	until it is removed from the system by the administrator
Email	Email address of the new account
User Home	The top directory where the software stores backup files and
	all other information for the new account
Backup Quota	Backup Quota of the new account

- v. Logon as the new user
 - a. Point your browser to http://your-server/.
 - b. Click the [Backup User Logon] link
 - c. Logon with the login name and password you have just created
- vi. Run Backup

Please follow the [Quick Start] information available in the Users' Guide to install Ahsay Online Backup Manager onto users' computer to start backing up data.

4 Backup Server Administration

This chapter describes how you can use the Management Console to configure various settings of Ahsay Offsite Backup Server.

4.1 Managing system

This section describes all settings under the [Manage System] menu.

Setting server configuration

When you click the [Manage System] -> [Server Configuration] link available at the top menu, the [Server Configuration] panel will appear. You can use the form available on this panel to define various settings of your backup server.

🖉 Online Backup Management Console - Microsoft Internet Explorer 📃 📃 🔀						
Manage System <u>Manage Log</u> <u>Manage User</u> <u>Admin Guide</u> English) Français) 繁體 简体						
Server Configura	ation	Routine Job Softv	vare License			Logout
						
System Setting	1					_
Login Name	syst	em				
Password	***	***				
Host Name	back	up.your-company.com	n			
System Home	/bac	kup/system				
User Homes	1.	/backup/user				
	New					
Email System	Settir	ng				
SMTP Server	1.	smtp.your-company.	com			
	New					
Report Sender		Name	Email			
		Backup Manager	report@your-company.co	m		
Administrative		Name	Email			
Contact	1.	Administrator	admin@your-company.co	om		
	2.	Operator	oper@your-company.con	n		
	New					-
			Po	wered	by Ahsay Offsite Backup Ser	ver v4.2
ļ					Copyright (c) All Rights Re	sserved.
ē)						11.

Кеу	Description
Login Name / Password	Username and password of system account
Host Name	A resolvable hostname of this server (e.g. backup.your- company.com). Although you can supply an IP address here, it is preferable to use a host name instead.
System Home	The directory where Ahsay Offsite Backup Server stores its system information. The default directory for [System Home] is %OBS_HOME%\conf\localhost\system. Normally, you don't need to modify the value of this setting unless you want to store this information elsewhere.
User Homes	The directories where Ahsay Offsite Backup Server stores the backup files and backup log for all its users. You should set [User Homes] to directories where there are lots of free spaces.
SMTP Server	The SMTP server that Ahsay Offiste Backup Server will use to deliver its email reports
Report Sender	The name and email address that will be used as a sender for all outgoing emails

Administrative Contact	The name(s) and email address(es) of the system administrator. System reports (e.g. Daily Usage Report and Daily Error Report) will be delivered to these mailboxes.
Language Setting	It determines whether different languages are enabled
Features Setting	It determines whether the [FAQ] and the [Help] should be
	available to users
Client Installation Directory	The default directory to where the client software will be installed
_	on clients' computers

Managing routine jobs

When you click the [Manage System] -> [Routine Jobs] link available at the top menu, the [Routine Jobs] panel will appear. You can use the form available on this panel to define your preferences of how you want different system routine jobs to run.

🚰 Online Backup Management Console - Microsoft Internet Explorer 📃 📃 🗙					
Manage System <u>Manage Log</u> <u>Manage User</u> <u>Admin Guide</u> <mark>English</mark> Français 繁體。简体					
Server Configuration Routine Job Software License Logout					
			_		
User Report					
		Enable/Disable	Time to Run		
Backup Report	:	€ Enable C Disable	At the start of every hour		
Online Restore Report	:	⊙ Enable ⊂ Disable	At the start of every hour		
Setting Change Report	:	\odot Enable \bigcirc Disable	At the start of every hour		
Inactive User Report	:	⊙ Enable ⊂ Disable	Daily at 08 💌 : 00 💌 (HH:MM)		
System Report					
		Enable/Disable	Time to Run		
Usage Report	:	\odot Enable $ \bigcirc $ Disable	Daily at 08 💌 : 00 💌 (HH:MM)		
Error Report	:	\odot Enable $ \bigcirc $ Disable	Daily at 08 💌 : 00 💌 (HH:MM)		
System Job					
		Enable/Disable	Time to Run		
User Storage Logging	:	$^{\odot}$ Enable $^{\rm C}$ Disable	Daily at 08 💌 : 00 💌 (HH:MM)		
		6 - 11 - C - 11			
			Powered by Ahsay Offsite Backup Server v4.2 Copyright (c) All Rights Reserved.		
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Кеу	Description
Backup Report	Hourly job sending backup reports to users whose backup job have completed within the last hour.
Online Restore Report	Hourly job sending online file restoration reports to users who have performed and completed an online file restoration action within the last hour.
Setting Change Report	Hourly job sending setting change reports to users who have updated their backup setting within the last hour.
Inactive User Report	Daily job sending inactive user reports to users if their accounts have been inactive for more than 7 days.
Usage Report	Daily job sending system usage reports to system administrators
Error Report	Daily job sending system error reports to system administrators
Inactive User Removal	Daily job deleting all trial accounts that have been inactive for 60 days
Retention Policy Job	Daily job removing obsolete files from the retention area according to each user's retention policy setting
Rebuild User Storage	Weekly job rebuilding all users' storage information by walking through all users' backup files.
Backup Log Removal	Daily job removing backup logs older than this number of days from the system

System Log removal	Daily job removing system logs older than this number of days from
	the system
Debug Log Removal	Daily job removing debugging logs older than this number of days from the system

Updating software license

When you click the [Manage System] -> [Software License] link available at the top menu, the [Software License] panel will appear. You can use the form available on this panel to activate the software. Please enter the [License Key] (printed on the [Software License Agreement]) into the text field provide to activate the software.

Note: Both [License Name] and [License Key] are case sensitive.

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М	anage System <u>Manage</u>	Log <u>Manage User</u>		Admin Guide	English Français 💱	體简体	j
<u>s</u>	erver Configuration Rout	<u>ne Job</u> Software Lic	ense			Logout	
						^	1
	License Setting					_	l
	Licensee Name	:					l
	License Key	:					l
	Add-on Modules						l
	Microsoft SQL Server	: Enabled					l
	Oracle Database Serve	r : Enabled					l
	Details						l
	Product Name	: Ahsay Offsite Back	up Server, Eva	luation Edition			l
	Product Version	: 4.2.1					
	Expiry Date	: 2004/12/31					
	Max No. of Users	: 50					
	Max Quota	: 50G					
		Upda	te Reset				
	V						ļ
	<u>Key:</u>	· · · · ·		Powered by Ahsay Copyr	y Offsite Backup Si ight (c) All Rights I	erver v4.2 Reserved.	1
ē)				3 🥥		7

Кеу	Description	
Licensee Name	Business name of the licensee	
License Key	License Key to activate this software. Please enter [License Key] as printed on the [Software License Agreement] into the text field provided.	
Add-on Module	It shows whether Microsoft SQL Server and Oracle modules are enabled. You need to have a new license key to enable these modules.	
Product Name	Name of the licensed product	
Product Version	Version number of the licensed product	
Expiry Date	The day when the current license key will expire	
No. of Users	The maximum number of users supported by the current license key	
Max Quota	The maximum quota for each backup account supported by the current license key	

4.2 Managing log

This section describes all settings under the [Manage Log] menu.

Reviewing system logs

When you click the [Manage Log] -> [System Log] link available at the top menu, the [System Log] panel will appear. It lists all system messages / warnings / errors logged within the date shown on the drop down list. You can review the system messages / warnings / errors logged on any particular date by selecting the required date from the drop down list.

ø	Onlin	e Backup Manager	ment Console - Microsoft Internet Explorer	
м	anage	e System Mar	age Log <u>Manage User</u> <u>Admin Guide</u> <mark>English</mark> Fraçois) 繁體	简体
s	ysten	n Log <u>Backup</u>	Job Restored File Backup Error L	ogout
				-
			Select a date (vvvv-mm-dd) 2003-07-01	
		Timestamp	Message	
	0	12:00:00 AM	[info][system][Thread][]ob][Backun]obReport]Start: Sending backup report job	
	1	12:00:00 AM	[info][system][Thread][lob][Backup]obReport]End: Sending backup report job	
	2	12:00:00 AM	[info][system][Thread][lob][SystemCleanun]Start: System Cleanun	
	3	12:00:00 AM	[infn][system][Thread][Inh][SystemCleanun]End: System Cleanun	
	4	12:00:00 AM	[info][system][Thread][Job][SettingChangeReport]Start: Sending setting change report job	
	5	12:00:00 AM	[info][system][Thread][Job][SettingChangeReport]End: Sending setting change report job	
	6	12:00:00 AM	[info][system][Thread][Job][RestoreJobReport]Start: Restore report job	
	7	12:00:00 AM	[info][system][Thread][Job][RestoreJobReport]End: Restore report job	
	8	01:00:00 AM	[info][system][Thread][Job][BackupJobReport]Start: Sending backup report job	
	9	01:00:00 AM	[info][system][Thread][Job][BackupJobReport]End: Sending backup report job	
	10	01:00:00 AM	[info][system][Thread][Job][SystemCleanup]Start: System Cleanup	
	11	01:00:00 AM	[info][system][Thread][Job][SystemCleanup]End: System Cleanup	
	12	01:00:00 AM	[info][system][Thread][Job][SettingChangeReport]Start: Sending setting change report job	
	13	01:00:00 AM	[info][system][Thread][Job][SettingChangeReport]End: Sending setting change report job	
	14	01:00:00 AM	[info][system][Thread][Job][RestoreJobReport]Start: Restore report job	
	15	01:00:00 AM	[info][system][Thread][Job][RestoreJobReport]End: Restore report job	
	16	02:00:00 AM	[info][system][Thread][Job][BackupJobReport]Start: Sending backup report job	
	17	02:00:00 AM	[info][system][Thread][Job][BackupJobReport]End: Sending backup report job	- 1
-	10	02.00.00 AM	Finfall system [[Thread][]ah][SystemCleanus]Start, System Cleanus	
			Powered by Ahsay Offsite Backup Serv Copyright (c) All Rights Res	er v4.2 erved.
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Кеу	Description		
Date	The date when all messages were logged		
Timestamp	The time when the message was logged		
Message	The system log message		

Reviewing backup logs

When you click the [Manage Log] -> [Backup Log] link available at the top menu, the [Backup Log] panel will appear. It lists all backup jobs run on a particular date. You can review the backup jobs run on any particular date by selecting the required date from the drop down list.

🛎 Online Backup Management Console - Microsoft Internet Explorer 📃 🗐 🗙				
<u> Manage System Manage Log Manage</u>	Admin Guide English Français 繁體) 简体			
<u>System Log</u> Backup Job <u>Restored File</u>	Backup Error			Logout
		Select a date (yyyy-mr	m-dd) 2003-0	6-24 💌
Backup Period	Login Name	Job No	Upload Size	Status
1 24/06 11:15AM - 24/06 11:15AM	mssql	2003-06-24 (11:15)	3.6M	ОК
2 24/06 02:58PM - 24/06 02:59PM	oracle	2003-06-24 (15:00)	21k	OK
		Powered by Ahsay Copyri	Offsite Backuj ght (c) All Righ	p Server v4. 2 its Reserved.
<u>色</u>] 完成) 🥩	1.

Кеу	Description
Date	The date when all backup jobs listed below were run
Backup Period	Start and end time of this backup job
Login Name	Backup Account that ran this backup job
Job No.	Backup Job Number
Upload Size	Size of backup data uploaded
Status	Overal status of the backup job

Reviewing restored files

When you click the [Manage Log] -> [Restored File] link available at the top menu, the [Restore Log] panel will appear. It lists all online file restoration activities logged within a date. You can review online file restoration activities recorded on any particular date by selecting the required date from the drop down list.





Кеу	Description	
Date	The date when all online file restoration were recorded	
Timestamp	Start and end time of the file restoration activities	
Login Name	Backup account restoring files from the server	
Size	Total backup data restored from the server	
IP	IP address to where backup data were restored	

Reviewing backup errors

When you click the [Manage Log] -> [Backup Error] link available at the top menu, the [Backup Error] panel will appear. It lists all backup errors or warning logged within a date. You can review backup errors or warnings logged on any particular date by selecting the required date from the drop down list.

🚰 Online Backup Management Console - Microsoft Internet Explorer
Manage System Manage Log Manage User Admin Guide English Fração 繁體 简体
<u>System Log Backup Job Restored File</u> Backup Error Logout
Timestamp Login Name Errors/Warning 1 02:58:07PM oracle Msg 4208, Level 16, State 1, Server TESTING-2000, Line 1 The statement BACKUP LOG is not allowed while the recovery model is SIMPLE. Use BACKUP DATABASE or change the recovery model using ALTER DATABASE. Msg 3013, Level 16, State 1, Server TESTING-2000, Line 1 BACKUP LOG is terminating abnormally.
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Page 19

Кеу	Description
Date The time when all messages were logged	
Timestamp	The time when this message was logged
Login Name	Backup account raising this error or warning
Errors / Warnings Details of the error or warning recorded	

4.3 Managing user

This section describes all settings under the [Manage User] menu.

Adding user

When you click the [Manage User] -> [Add User] link available at the top menu, the [Add User] panel will appear. You can add a user to the system by filling in the form provided.

🎒 Online Backup Manaj	ement Console - Microsoft Internet Explorer		- 🗆 🗙
Manage System Ma	nage Log Manage User	<u>Admin Guide</u> English Français 繁體	门简体
Add User <u>List Use</u>			Logout
			_
User Setting			
Login Name	:		
Password	:		
Alias	:		
Time Zone	: GMT+08:00 💌		
Language	English		
Account Type	: Trial User 💌		
Email	:		
Backup Setting			
User Home	: /program/obs40-User	•	I
	Where backup files for this user are to be st Please use the Manage System -> Server C directory to the list above.	ored on this server. onfiguration page to add another	
Backup Quota	: 50.0 © MBytes C GBytes		
		Add Cano	el 🗸
	F	owered by Ahsay Offsite Backup Ser Copyright (c) All Rights Re	ver v4.2 eserved.
E		≜ ⊘	

Кеу	Description
Login Name	Login Name of the new account
Password	Password of the new account
Alias	Another name of the new account
Time zone	Time zone of the new account
Language	Preferred language for all email reports of the new account
Account Type	Trial User – Account of this type will be deleted from the system after an
inactivity period of 30 days	
	Paid User - Account of this type will stay within the system until it is removed
	from the system by the administrator
Email	Email address of the new account
User Home	The top directory where the software stores backup files and all other
	information for the new account
Backup Quota	Backup Quota of the new account

Removing user

When you click the [Manage User] -> [List User] link available at the top menu, the [List User] panel will appear. You can use the alphabet categories at the top of the user listing to limit the listing to show only those users whose login names starting with a certain alphabet. You can also use the [All] function available to list all users within the system.

To remove a user from the system, just press the [Remove] button next the user you would like to remove.

ø	🖉 Online Backup Management Console - Microsoft Internet Explorer 📃 📃 🔀					
Ma	Manage System <u>Manage Log</u> Manage User <u>Admin Guide</u> English) Fraçois (繁體) 简体					
Ac	l <u>d User</u> List User			Logout		
Γ	A-B C-D E-F	<u>G-H I-J K-L M-N O-P Q-R </u>	<u>S-T U-V W-X Y-Z O</u>	thers Paid All]		
h	Login Nam	e Display Name	Used / Quota			
Ľ	1 i2	i2 Machine Testing	5.3M / 50M	Detail Remove		
	2 mssql	MSSQL Testing	58.6M / 50G	Detail Remove		
	3 oracle	Oracle Testing	231.3M / 50G	Detail Remove		
	4 scherring	Scherring	4.6M / 50M	Detail Remove		
	5 sun	Sun Machine Testing	24.9M / 50M	Detail Remove		
11						
			Powered by Ahsay Off Copyright	site Backup Server v4.2 (c) All Rights Reserved.		
e) //.		

Кеу	Description	
Login Name	Login Name of this account	
Display Name	Alias of this account	
Used/Quota	The used and the allocated quota of this backup account	
Detail	Show the details of this backup account	
Remove	Remove this backup account	

Updating User Profile

After you press the [Detail] button next to a user on the [Manage User] -> [List User] panel, you will be brought to the [User Profile] panel of this particular user. You can use this panel to update the profile of this user.

This panel is no different to the [User Profile] panel that users will see when they logon to the user area except that you can update the [Type], [Quota] and [Add-on Module] (shown in **RED**) entry on this panel.

Ahsay Offsite Backup Server v4.4

³ Unline Backup Manag	ement Console -	Microsoft Internet Explorer			_
Manage System Manage Log Manage User [mssql]			Admin Guide	English Français 繁音	豊简体
Add User <u>List User</u>	User Profil	e <u>Backup Set</u> <u>File Explo</u>	orer <u>Report</u> <u>Statistics</u>		Logout
User Summary	ta Area	Detection Area	Total Upland	Total Dectore	
50G 28.6	M [234]	30.1M [246]	142.5M [777]	0 [0]	
User Profile [ms	sql]				
Display Name	MSSQL Test	ing			
Quota	50.0	C kBytes C MBytes	GBytes		
Туре	Paid User				
Add-on Module	🗹 MS SQL	Server 🗹 Oracle Databa	se Server		
Language	English	•			
Time Zone	GMT+08:00	•			
Contact	Contact 1.Name MSSQL Testing [remove]				
	Email mss	sql@your-company.com			
	2.Name		[add]		
	Email				
	,		_		_
		Update Res	et		-
			Powered by Ahsa Copyi	y Offsite Backup Se right (c) All Rights R	rver v4.2 eserved.
<u>)</u>				👌 🥑 網際網路	

Кеу	Description	
Quota	Backup Quota of this backup account	
Туре	User Type of this backup account	
Add-on Module	Whether [MS SQL Server] and [Oracle Database Server] add-on Modules are	
	enabled for this backup account	

Updating users' backup setting

After pressing the [Detail] button next to a user on the [Manage User] -> [List User] panel, a [Backup Set] link is now available in the extended user menu. You can review the backup setting of this particular user by clicking the [Backup Set] link.

To update the backup setting of this particular user, just make the required changes on the form below and press the [Update] button.



🖉 Online Backup Management Console - Microsoft Internet Explorer	×
Manage System Manage Log Manage User [mssql] Admin Guide English Fraçois (繁體) 简作	莿
Add User List User User Profile Backup Set File Explorer Report Statistics Logo	ut
Every Mon Tue Wed Thu at 11:15 until backup finished [edit remove] Every Mon Tue Wed Thu at 11:15 until backup finished [edit remove]	•
Backup Set - Options	
[help] Retention Policy 10 O days O jobs	
[help] Transfer Block Size 256k 🗾 bytes	
[help] Follow Symbolic Link C Yes No	
[help] Pre-backup command	
1. Name Command	
Working Directory [add]	
[help] Post-backup command	
1. Name Command	
Working Directory [add]	
[help] Online Restore IP restriction	
1. From To [add] No IP restrictions if no IP addresses are provided.	
Update Reset	
Powered by Ahsay Offsite Backup Server v4	2
Copyright (c) All Rights Reserve	d.
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Setting Online Restore IP Restriction

At the bottom of the [Backup Set] panel, you should be able to find the [Online Restore IP Restriction] section. If you would like to restrict online file restore of this backup set to only a subset of trusted IP addresses, you just need to enter the trusted IP addresses here. Once you have entered some IP addresses into the IP restriction list, online file restore request originating from IP addresses not listed on this list will no longer be able to restore any files from this backup set. (You can use the IP range of 127.0.0.1 – 127.0.0.1 to disable online restore completely)

Browsing Backup Files

You can click the [File Explorer] link available at the extended [Manage User] menu to invoke the [File Explorer] panel. You can use this panel to browse and restore user's backup files. This panel is the same [File Explorer] panel that users would see when they click the [File Explorer] link after they have logged on to the system. Please refer to the User's Guide for information on how to restore user's backup files.



Online Backup Management Console - Microsoft Internet Explorer				×
<u>Manage System Manage Log Manage User [mssql]</u>		Admin Guide Eng	<mark>lish</mark> Français 繁體(復	ǎ体)
Add User List User User Profile Backup Set File Exp	lorer E	Report Statistics	Log	out
				-
Browse/Restore your online backup files ?				
Home > OracleBackupSet-1 > Current > Oracle Date	<u>abase Se</u>	rver > <u>data</u> > <u>ora815</u>	> <u>vin</u> > <u>datafiles</u>	
Delete Restore				
All 🗖 File/Directory	Size	Last Modified	Zipped [Ratio]	
<u>1</u>				
emrep01.dbf	10M	2003-06-20 14:00	17k[99%]	
🔲 🖻 rbs01.dbf	50M	2003-06-20 14:00	3.8M[92%]	
🗖 🛋 users01.dbf	40M	2003-06-20 14:00	387k[99%]	
🔲 🖬 users02.dbf	20M	2003-06-20 14:00	34k[99%]	
🔲 🛤 users03.dbf	10M	2003-06-20 14:00	17k[99%]	
Delete Restore				
Note:				
 This shows all files/directories within a backup job of 2. To restore files/directories, check the checkbox net 	of a back xt to the f	up set. files/directories and p	ress the Restore	
button.				
3. To delete files/directories, check the checkbox next	t to the fi	les/directories and pre	ess the Delete	-
		Powered by Ahsay Off Copyright	fsite Backup Server v (c) All Rights Reserv	4.2 ed.
			0	

Reviewing Backup Report

You can click the [Report] link available at the extended [Manage User] menu to invoke the [Report] panel. You can use this panel to review users' backup activities. This panel is the same [Report] panel that users would see when they click the [Report] link after they have logged on to the system. Please refer to the User's Guide for information on how to review users' backup activities.

	÷1	
lanage System <u>Manage Log</u> Manage User [mssql]	Admin Gu	<u>uide</u> <mark>English</mark> Français) 繁體) 简体
<u>dd User List User User Profile Backup Set File Ex</u>	<u>plorer</u> Report <u>Statisti</u>	i <u>cs</u> Logou
Backup Set : OracleBackupSet-1 Backup Job Status : Backup finished successfully Backup Time : 2003/06/26 11:14 - 2003/06/26 11:15	Job : 2003-06-26 (11:15) Detai Repo	More Information? A Detailed Report is available.
Backup Job Statistics New files* 22 (3.5M bytes] Updated files* 0 (0 bytes] Deleted files* 0 (0 bytes] Moved files* 0 (0 bytes] * Unit = Number of files [Total file size] Note: Records for all backup jobs are kept for a period deleted automatically.	User Account Statt Backup Data Size Retention Area Size Total Upload Size Backup Quota Remaining Quota d of 60 days . All logs ou	stics 28.6M bytes 30.1M bytes 142.5M bytes 50G bytes 49.94G bytes tside this period will be
	Powered by A Ci	hsay Offsite Backup Server v4. opyright (c) All Rights Reservec

Reviewing Storage Statistics

You can click the [Statistics] link available at the extended [Manage User] menu to invoke the [Statistics] panel. You can use this panel to review users' storage statistics. This panel is the same [Statistics] panel that users would see when they click the [Statistics] link after they have logged on to the system. Please refer to the User's Guide for information on how to review users' storage

Ahsay Offsite Backup Server v4.4

statistics.

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anage system ma	anage Log Manag	je user [mssqi]	Admin Guide (inglion [Français] (案) []	31 1
<u>id User List User</u>	User Profile Ba	<u>ckup Set File Explorer</u>	<u>Report</u> Statistics	Log	0
Select a month					
Month (YYYY-MM) :	2003-06 💌				1
Storage Usage S	ummary				1
Date	Data Area	Retention Area	Uploaded Size	Total Storage	1
2003-06-01	0[0]	9.2M[22]	0[0]	9.2M[22]	
2003-06-02	0[0]	9.2M[22]	0[0]	9.2M[22]]
2003-06-03	157k[6]	9.2M[22]	157k[6]	9.3M[28]	
2003-06-04	157k[6]	9.2M[22]	0[0]	9.3M[28]	1
2003-06-05	157k[6]	9.2M[22]	0[0]	9.3M[28]	1
2003-06-06	157k[6]	9.2M[22]	0[0]	9.3M[28]	1
2003-06-07	157k[6]	9.2M[22]	0[0]	9.3M[28]	1
2003-06-08	157k[6]	9.2M[22]	0[0]	9.3M[28]	1
2003-06-09	157k[6]	9.2M[22]	0[0]	9.3M[28]	1
2003-06-10	157k[6]	9.2M[22]	0[0]	9.3M[28]	1
2003-06-11	157k[6]	9.2M[22]	0[0]	9.3M[28]	1
2003-06-12	157k[6]	9.2M[22]	0[0]	9.3M[28]	1
2003-06-13	157k[6]	9.2M[22]	0[0]	9.3M[28]	
2003-06-14	157k[6]	9.2M[22]	0[0]	9.3M[28]	1
2003-06-15	157k[6]	9.2M[22]	0[0]	9.3M[28]	
2003-06-16	157k[6]	9.2M[22]	0[0]	9.3M[28]]
2003-06-17	19.2M[148]	9.2M[22]	19M[142]	28.4M[170]	
0000 07 1 0	10001	0.0445001	Downed he above		1
			Powered by Ahsay Copyrig	offisite Backup Server ht (c) All Rights Reser	ve ve
)					_

5 Customization

The default installation of Ahsay Offsite Backup Server setup a typical environment to run your backup server but it is still possible that the default setting does not fit well into your environment. The chapter describes all supported customizations you can do to the software to fulfil your special needs.

5.1 Listening to non-standard TCP/IP Port

If you like to run your own web server, or some other services using port 80 and 433, on your backup server, you can change the listening TCP/IP port of Ahsay Offsite Backup Server from port 80 and 443 to some other port numbers by:

i. Open %INSTALL_DIR%\conf\localhost\tomcat-base\conf\server.xml

Server.xml		
<server debug="0" port="8005" shutdown="SHUTDOWN"></server>		
<service name="Tomcat-Standalone"></service>		
<connector <="" classname="org.apache.catalina.connector.http.HttpConnector" td=""></connector>		
address="0.0.0.0" port="80" minProcessors="10" maxProcessors="200"		
<pre>enableLookups="false" redirectPort="443" bufferSize="32768"</pre>		
acceptCount="300" debug="0" connectionTimeout="60000" />		
<connector <="" classname="org.apache.catalina.connector.http.HttpConnector" td=""></connector>		
address="0.0.0.0" port="443" minProcessors="10" maxProcessors="200"		
enableLookups="false" acceptCount="300" bufferSize="32768"		
debug="0" scheme="https" secure="true" connectionTimeout="60000">		
<factory <="" classname="org.apache.catalina.net.SSLServerSocketFactory" td=""></factory>		
keystoreFile="conf/keystore"		
keystorePass="changeit"		
clientAuth="false" protocol="TLS"/>		

ii. Change the [port] values (shown in red and bold above) to the preferred port numbers. For example, to change the HTTP port from port 80 to 8080 and HTTPS port from port 443 to port 8443, please do the followings:

```
port="80" -> port="8080
redirectPort="443" -> redirectPort ="8443"
port="443" -> port="8443"
```

- iii. Restart Ahsay Offsite Backup Server
- iv. Logon to the System Management Console
- v. Append the custom TCP/IP port number to the [Host Name] setting

For example: backup.your-company.com: 8080

Online Backup Man	agement Console - Microsoft	Internet Explorer		
anage System	<u>Manage Log</u> <u>Manage L</u>	lser	Admin Guide English	Français 繁體 简体
erver Configura	ition <u>Routine Job</u> <u>Sof</u>	tware License		Logou
System Setting	1			
Login Name	system			
Password	****			
Host Name	backup.your-company.co	om		
System Home	/backup/system]	
User Homes	1. /backup/user			
	New			
Email System 9	etting			
SMTP Server	1. smtp.your-compan	y.com		
	New			
Report Sender	Name	Email		
	Backup Manager	report@your-company.co	m	
Administrative Contact	1 Administrator	Email admin@vour-company.co	m	
	2. Operator	oper@vour-company.com		
	New			
		Pov	vered by Ahsay Offsite Copyright (c)	Backup Server v4.3 All Rights Reserved

5.2 Listening to a single IP address

If the backup server has more than one network interface installed or has more than one IP address bind to a single network interface, you can configure Ahsay Offsite Backup Server to use only a single IP address for backup services (by default the TCP port of all IP addresses available within the system are used and open). This has the benefits of sparing other IP addresses for other applications, e.g. Apache Web Server or Microsoft Internet Information Server (IIS). To do so,

i. Open %INSTALL_DIR%\conf\localhost\tomcat-base\conf\server.xml



ii. Change the [address] values (shown in red and bold above) to the IP address that are to be used for Ahsay Offsite Backup Server. For example, to use only the IP address, 192.168.1.1, for backup service, change the address values from "0.0.0.0" (means all available IP addresses) to "192.168.1.1"

address="0.0.0.0" -> address="192.168.1.1"

iii. Restart Ahsay Offsite Backup Server

If you are going to use IIS along with Ahsay Offsite Backup Server on different IP addresses as mentioned here, please make sure that you have configured IIS to spare the IP address configured above to be used by Ahsay Offsite Backup Server (by default IIS will use the all IP addresses available). Failing to do so will result in failing to start both IIS and Ahsay Offsite Backup Server at the same time.

5.3 Customizing the welcome page

If you would like to use your own welcome page on the backup server, simply replace the default welcome page, %INSTALL_DIR%\conf\localhost\tomcat-base\webapps\root\index.htm, with your own welcome page.

5.4 Customizing the company logo displayed

Two different logos are displayed on the bottom left hand corner and bottom right hand corner of every page.

Ahsay Offsite Backup Server Managemen Free Trial Registration	t Console - Microsoft Internet Explorer	Ⅱ× ì体
Logon Forgot Password ?		
Benefits: • Easy to use • Fully Automated • Daily backup • Save you time and	User Login Login Name: Password:	
money At a glance: • Backup your data automatically every day • Access your data anywhere, anytime • Retain all backup files, even those that have been deleted • Backup your data to our secure data center • Fire? Earthquake?	Dordotten your passwordz Login i. Check to see if your CAPS LOCK is on. Both the login name and password are case sensitive. ii. If you have forgotten your password, you can use the <u>Forgot Password Page</u> to retrieve your password. iii. Please check if your system clock is correct. Cookies may function incorrectly if your system clock is incorrect.	
Typhoon? Your data is always safe	Copyright (c) Corr Ahsay OBS V4.2	any

You can customize the logos shown on the bottom left hand corner and the bottom right hand corner of every page by:

- i. Go to %INSTALL_DIR%\conf\localhost\tomcat-base\webapps\obs\logo
- ii. To display your image at the bottom left hand corner of every page, simply save your image as "default.small.left.gif" in the directory above
- iii. To display your image at the bottom left hand corner of every page, simply save your image as "default.small.right.gif" in the directory above
- If you don't want to display any images at these locations, just rename "empty.gif" to "default.small.left.gif" or "default.small.right.gif"

Different logos for different domain names

If you are mapping both domain "<u>www.company-A.com</u>" and domain "<u>www.company-B.com</u>" to the IP address of the Ahsay Offsite Backup Server and you want to display different logos when users are browsing the web pages using different domain names, you can do the followings:

- i. Go to %INSTALL_DIR%\conf\localhost\tomcat-base\webapps\obs\logo
- To display your image at the bottom left and right hand corner of every page for domain "<u>www.company-A.com</u>", simply save your image as "www.company-A.com.small.left.gif" and "www.company-A.com.small.right.gif" respectively in the directory above
- To display your image at the bottom left and right hand corner of every page for domain "<u>www.company-B.com</u>", simply save your image as "www.company-B.com.small.left.gif" and "www.company-B.com.small.right.gif" respectively in the directory above

5.5 Customizing all text of the web interface

All text displayed on the web interface of Ahsay Offsite Backup Server are stored in properties files. If you want to modify any of the text information displayed on the web interface, please do the followings:

- Open %INSTALL_DIR%\conf\localhost\tomcat-base\webapps\obs\WEB-INF\classes\jsp_*.properties (e.g. en=English, fr=French, da=Danish, nl=Dutch, zh_TW=Traditional_Chinese, zh_CN=Simplified_Chinese, de=German, es=Spanish, it=Italian etc)
- ii. Make the changes to the properties file to what you would like to see.

For example, if you want to change the HTML title of all user and system logon pages to "ABC Online Backup Management Console", you can make the changes as shown below.

Extract of jsp_en.properties (Original)

GLOBAL.ProductName.UserTitle=Ahsay Online Backup Services Management Console GLOBAL.ProductName.SystemTitle=Ahsay Offsite Backup Server Management Console

Extract of jsp_en.properties (updated)

GLOBAL.ProductName.UserTitle= ABC Online Backup Management Console GLOBAL.ProductName.SystemTitle= ABC Online Backup Management Console

iii. After making all the changes, save the properties file and restart Ahsay Offsite Backup Server.

Note: Properties file accepts only Unicode Escape Sequences (e.g. \u963F) for all non 7-Bit ASCII characters (with character code greater than 127). If you need to enter these characters into the properties file, please make your changes to the Unicode version of the properties files available in the same directory (e.g. jsp_fr.properties.Unicode.txt for French properties file) instead. After you have made the changes, use an external utility to convert all Unicode characters within the Unicode properties file to Unicode Escape Sequences and replace the contents in the required properties file (i.e. jsp_fr.properties) with the new Unicode Escape Sequence. Please contact us if you need any assistance in this matter.

5.6 Customizing the Look and Feel of the web interface

The Look and Feel (e.g. font size and color) of the web interface of Ahsay Offsite Backup Server is defined by a set of rules defined in a cascade style sheet. If you want to customize the Look and Feel of the web interface to fully integrate Ahsay Offsite Backup Server into your website, you can do the followings:

- i. Open %INSTALL_DIR%\conf\localhost\tomcat-base\webapps\obs\jsp\lib\jsp_*.css (e.g. en=English, fr=French, da=Danish, nl=Dutch, zh_TW=Traditional_Chinese, zh_CN=Simplified_Chinese, de=German, es=Spanish and it=Italian etc)
- ii. Make the changes to the cascade style sheet file to what you would like to see.

For example, if you want to change the English user menu bar from yellowish color (#FFCC00) to red color. Please do the followings:

_				
	Extract of jsp_en.css (Original)			
	<pre> /* menu bar - background color; text color, weight */ .usermenu_menubar { background-color: #FFCC00; color: #000000 fort wicht: armed }</pre>			
	}			

Extract of jsp_en.css (updated)			
/* menu bar - .usermenu_men backg color font-	background color; text color, weight */ ubar { fround-color: red ; :: #00000 weight: normal		
}			

iii. Restart your browser to see the changes

5.7 Installing a trusted SSL certificate

Default installation of Ahsay Offsite Backup Server enables SSL (Secure Socket Layer) support using a dummy certificate. For your own security, you are advised to replace the pre-installed dummy SSL certificate with a secure SSL certificate from a trusted CA (Certificate Authority). To

replace the non-secure dummy SSL certificate with a secure SSL certificate, please do the following:

i. Identify the location of the keystore file

You need to store your SSL certificate in a keystore file. The default location of the keystore file is %INSTALL_DIR%\conf\localhost\tomcat-base\conf\keystore.

ii. Delete dummy certificate from keystore

You can delete the dummy SSL certificate from the keystore by running:

iii. Generate RSA key pair

A SSL certificate contains a RSA key pair. You can generate a RSA key pair by running:

%INSTALL_DIR%\program\jdk1.3.1\bin\keytool -genkey -alias tomcat -keyalg RSA -keystore %INSTALL_DIR%\conf\localhost\tomcat-base\conf\keystore

iv. Create a local Certificate Signing Request (CSR)

You can create a CSR for your SSL certificate by running:

 $IRSTALL_DIR\ program dt.3.1\bin keytool -certreq -keyalg RSA -alias tomcat -file ssl.csr -keystore %INSTALL_DIR%\conf\localhost\tomcat-base\conf\keystore +$

- v. Submit the CSR file to a trusted CA
- vi. Import signed SSL certificate from CA to the keystore

%INSTALL_DIR%\program\jdk1.3.1\bin\keytool -import -alias tomcat -trustcacerts -file ssl.crt -keystore %INSTALL_DIR%\conf\localhost\tomcat-base\conf\keystore

Everales
Examples
C:\Program Files\Ahsay Offsite Backup Server v43\conf\localhost\tomcat-base\conf> C:\Program
Files\Ahsay Offsite Backup Server v43\program\jdk1.3.1\bin\keytool -genkey -alias tomcat -
keyalg RSA -keystore cacerts
Enter keystore password: changeit
What is your first and last name?
[Unknown]: www.not-secure-company.com
What is the name of your organizational unit?
[Unknown]: NOT SECURE
What is the name of your organization?
[Unknown]: NOT SECURE
What is the name of your City or Locality?
[Unknown]: NOT SECURE
What is the name of your State or Province?
[Unknown]: NOT SECURE
What is the two-letter country code for this unit?
[Unknown]: NS
Is <cn=www.not-secure-company.com, l="NOT" o="NOT" ou="NOT" secure,="" secure,<="" st="NOT" td=""></cn=www.not-secure-company.com,>
C=NS> correct?
[no]: yes
Enter key password for <tomcat></tomcat>
(RETURN if same as keystore password):
C:\Program Files\Ahsay Offsite Backup Server\conf\localhost\tomcat-base\conf> C:\Program
Files Abasy Offsite Baskup Convery program idk1 2 1 bin kovteel gertreg kovelg BCA elies

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tomcat -file certreq.csr -keys	tore cacerts
Enter keystore password: chang	geit
C:\Program Files\Ahsay Offsite	Backup Server\conf\localhost\tomcat-base\conf > C:\Program
Files\Ahsay Offsite Backup Ser	ver\program\jdkl.3.1\bin\keytool -import -alias tomcat -
keystore cacerts -trustcacerts	-file www.not-secure-company.com.crt
Enter keystore password: chang	geit
Certificate reply was installe	d in keystore

5.8 Enforcing SSL to the web interface

If you want all users to connect to the web interface of Ahsay Offsite Backup Server using SSL to ensure secure connection, please do the followings:

- i. Open %INSTALL_DIR%\conf\localhost\tomcat-base\webapps\obs\WEB-INF\web.xml
- ii. Locate the [Enforce SSL] section at the end of "web.xml"

web.xml
<pre> <!-- == Please uncomment the following section to enforce SSL for the web interface ==--></pre>
<pre><!-- <security-constraint--> <web-resource-collection> <web-resource-name>Automatic SLL Forwarding</web-resource-name> <url-pattern>/jsp/user/*</url-pattern> <url-pattern>/jsp/user/*</url-pattern></web-resource-collection></pre>

- Remove the XML comment tags ("<!--" and "-->", shown in red and bold above) from "web.xml"
- iv. Restart Ahsay Offsite Backup Server

5.9 Localizing the software

It is currently possible to have Ahsay Offsite Backup Server localized to another language without the assistance of Ahsay development team. If you would like to have Ahsay Offsite Backup Server available in languages other than those currently supported, please feel free to contact us to discuss possible arrangement.



6 External APIs

Ahsay Offsite Backup Server contains a set of APIs (Application Programming Interface), which allows you to integrate external applications (e.g. billing system or automated registration system) with Ahsay Offsite Backup Server. This chapter describes what APIs are available and how you can invoke different APIs.

6.1 Overview

Ahsay APIs can be invoked by using standard HTTP request method (i.e. either POST or GET). For example, to invoke the [Remove User] API, simply use any programming/scripting languages of your choice to invoke

"http://BACKUP_SERVER/obs/api/RemoveUser.do?SysUser=system&SysPwd=system&LoginName =test" to delete user "test".

URL encoding must be applied to all non-alphanumeric parameters when submitting the API requests as specified in the HTTP protocol specification.

6.2 IP Restrictions

To avoid Ahsay's APIs from being exploited by hackers from an unauthorized network, Ahsay Offsite Backup Server, by default, accepts and handles only the API requests originating from the same local machine. To loosen this restriction, please do the followings:

- i. Open %INSTALL_DIR%\conf\localhost\tomcat-base\webapps\obs\WEB-INF\web.xml
- ii. Locate the [filter] section near the beginning of "web.xml"

web.xml					
<pre><filter> <filter-name>LocalhostOnly</filter-name> <filter-class>com.ahsay.obs.www.IPFilter</filter-class> <init-narma< pre=""></init-narma<></filter></pre>					
<pre><pre><pre><pre>cparam-name>Rangel <pre>sparam-value>localhost </pre></pre></pre></pre></pre>					
<filter-mapping> <filter-name>LocalhostOnly</filter-name> <url-pattern>/api/*</url-pattern> </filter-mapping>					

iii. Change the [Range1] parameter value from "localhost" (shown in red and bold above) to a range of IP addresses from where APIs can be invoked.

For example, changing [Range1] value from "localhost" to "192.168.1.1-192.168.1.255" to allow the 192.168.1.x network to invoke the APIs.

web.xml (Updated)	
 <filter> <filter-name>LocalhostOnly</filter-name> <filter-class>com.ahsay.obs.www.IPFilter</filter-class> <init-param> <param-name>Rangel</param-name></init-param></filter>	

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iv. Restart Ahsay Offsite Backup Server

6.3 Adding User

The following table describes all information required to invoke the [Add User] API to add a new user to an Ahsay Offsite Backup Server.

URI	URL:			
	http://BACKUP_SERVER/obs/api/AddUser.do			
Par	ameters:			
	Key	Value	Descriptions	
	SysUser	String	Ahsay's System Username	
	SysPwd	String	Ahsay's System password	
	LoginName	String	New user's login name	
	Password	String	New user's password	
-	Alias	String	New user's alias	
	Language	String	New user's language, e.g. [en fr nl da zh_TW zh_CN]	
	Email String		New user's email, e.g. john@ahsay.com	
	Туре	String	New user's type, e.g. [TRIAL PAID]	
	Quota	Number	New user's quota, 104857600	
	UserHome	String	User Home to use for the new user (must be one of the configured user home), e.g. C:\Program Files\Ahsay Offsite Backup Server\conf\localhost\user	
-	EnableMSSQ	Boolean	Whether to enable Microsoft SQL Server module for the new user, e.g. [Y N]	
	EnableMSExchange	Boolean	Whether to enable Microsoft Exchange Server module for the new user, e.g. [Y N]	
	EnableOracle	Boolean	Whether to enable Oracle module for the new user, e.g. [Y N]	
	EnableLotusNotes	Boolean	Whether to enable Lotus Notes module for the new user, e.g. [Y N]	
	EnableLotusDomino	Boolean	Whether to enable Lotus Domino module for the new user, e.g. [Y N]	
Ret	Return Value:			
	<ok></ok> if success <err>%ERROR_MESSAGE%</err> if there is an error			
Exa	Example:			
	http://BACKUP_SERVER/obs/api/AddUser.do?SysUser=system&SysPwd=system&LoginName=test&Password=abc&Ali as=Testing&Language=en&Email=abc%40abc%2Ecom&Type=PAID&Password=abc&Quota=100000&UserHome=E%3			

6.4 Modifying User Profile

The following table describes all information required to invoke the [Modify User] API to update a user's profile in an Ahsay Offsite Backup Server.

URL:

	http://BACKUP_SERVER/obs/api/ModifyUser.do			
Para	Parameters:			
	Key	Value	Descriptions	
	SysUser	String	Ahsay's System Username	
	SysPwd	String	Ahsay's System password	
	LoginName	String	New user's login name	
	Password	String	New user's password	
	Alias	String	New user's alias	
	Language	String	New user's language, e.g. [en fr nl da zh_TW zh_CN]	
Type Stri		String	New user's type, e.g. [TRIAL PAID]	
	Quota	Number	New user's quota, 104857600	
	UserHome	String	User Home to use for the new user (must be one of the configured user home), e.g. C:\Program Files\Ahsay Offsite Backup Server\conf\localhost\user	
Ena	EnableMSSQ	Boolean	Whether to enable Microsoft SQL Server module for the new user, e.g. [Y N]	
	EnableMSExchange	Boolean	Whether to enable Microsoft Exchange Server module for the new user, e.g. [Y N]	
	EnableOracle	Boolean	Whether to enable Oracle module for the new user, e.g. [Y N]	
	EnableLotusNotes	Boolean	Whether to enable Lotus Notes module for the new user, e.g. [Y N]	
	EnableLotusDomino	Boolean	Whether to enable Lotus Domino module for the new user, e.g. [Y N]	
Retu	Return Value:			
	<ok></ok> if success <err>%ERROR_MESSAGE%</err> if there is an error			
Exa	Example:			
	http://BACKUP_SERVER/obs/api/ModifyUser.do?SysUser=system&SysPwd=system&LoginName=test&Password=abc& Alias=Testing&Language=en&Type=PAID&Password=abc&Quota=100000&UserHome=E%3A%5C&EnableMSSQL=Y& EnableMSExchange=Y&EnableOracle=Y&EnableLotusNotes=Y&EnableLotusDomino=Y			

6.5 Deleting User

The following table describes all information required to invoke the [Remove User] API to remove an existing user from an Ahsay Offsite Backup Server.

UR	L:				
	http://BACKUP_	ttp://BACKUP_SERVER/obs/api/RemoveUser.do			
Par	ameters:				
	Key	Value	Descriptions		
	SysUser	String	Ahsay's System Username		
	SysPwd	String	Ahsay's System password		
	LoginName	String	Login name of user to be deleted		
Ret	urn Value:				
	<ok></ok> if success <err>%ERROR_MESSAGE%</err> if there is an error				
Exa	mple:				
	http://BACKUP_SERVER/obs/api/RemoveUser.do?SysUser=system&SysPwd=system&LoginName=test				



6.6 Listing Users

The following table describes all information required to invoke the [List Users] API to get a list of all users available within an Ahsay Offsite Backup Server.

URL:			
http://BACKUP	SERVER/obs/a	pi/ListUser.do	
Parameters:			
Key	Value	Descriptions	
SysUser	String	Ahsay's System Username	
SysPwd	String	Ahsay's System password	
Return Value:			
It should be self	-explanatory. Fo	or example:	
It should be self-explanatory. For example: <users> <user datafile="1234" datasize="1234" loginname="john" retainfile="1234" retainsize="1234"> <contact email="john@ahsay.com" name="John (Email1)"></contact> <contact email=" johnmy@ahsay.com " name="John (Email2)"></contact> <user LoginName="peter " DataSize="2345" DataFile="2345" RetainSize="2345" RetainFile="2345" RetainFile="234</td></user></users>			

6.7 Additional APIs

If you need additional APIs to automate your business workflow, please feel free to let us know.

7 Others

This chapter describes all other features available in the software.

7.1 Installing seed load files into an user account

A backup user can use the [Seed Load Utility] to transport its first full backup to an offsite backup server without having to upload a large volume of data through the Internet (Please refer to the User's Guide for more information). When the seed load files are transported to the backup server (either using removable hard disk or DVD-R), please follow the instructions below to install them into the required user account:

i. Locate the home directory of the backup user

A backup user's home directory is a directory named the login name of the backup user under one of the Ahsay's [User Homes] directories. [User Homes] is a systemwide setting which can be accessed under the [Manage System] menu after logging onto the web system management console.

For example:

The default [Users Homes] directory is "C:\Program Files\Ahsay Offsite Backup Server\conf\localhost\user". If the login name of the backup account is "john", the home directory of user "john" should be "C:\Program Files\Ahsay Offsite Backup Server\conf\localhost\user\john"

ii. Copy all seed load files to the home directory

Find the "files" directory from the seed load files, and copy the "files" directory to the backup user's home directory.

In this example, you should copy the "files" directory to "C:\Program Files\Ahsay Offsite Backup Server\conf\localhost\user\john"

iii. Check if all files are installed correctly

Logon to the web interface of Ahsay Offsite Backup Server with the backup user account ("john" in this example) and click the [File Explorer] link available at the top of the menu. Check if you can see all seed load files correctly installed.

7.2 Installing LiveUpdate

The LiveUpdate feature allows you to deploy bug fixes to hundreds of clients without re-installing the software to hundreds of client computers. You just need to install the updated release of the Live Update module to %INSTALL_DIR%\conf\localhost\tomcat-base\webapps\obs\liveUpdate. The client software installed on clients' computer will download the updated software onto their machines automatically and will use the updated software to run its backup job.

Please note that the client software will only download the updated software when a scheduled backup is run. If a user does not schedule any backup jobs, the updated software will never be picked up by the client software.

7.3 Backing up Ahsay Offsite Backup Server

All system settings you have made on the web pages behind the [Backup System Administration Logon] link are saved in %INSTALL_DIR%\conf\localhost\config\obs.xml. You just need to backup this file to backup all the settings.

Of course, all files under the [User Homes] directories and [System Home] directory are to be backed up unless you can afford to lose your users' backup data and all system information logged by Ahsay Offsite Backup Server.

7.4 Reviewing access logs

If you are interested in reviewing how your clients are accessing Ahsay Offsite Backup Server, you can take a look at the access logs files available in %INSTALL_DIR%\conf\localhost\logs\ as access_log.YYYY-MM-DD.txt.



8 Appendixes

8.1 Further Information

If you need any additional information, please contact us by <u>support@ahsay.com</u>.